



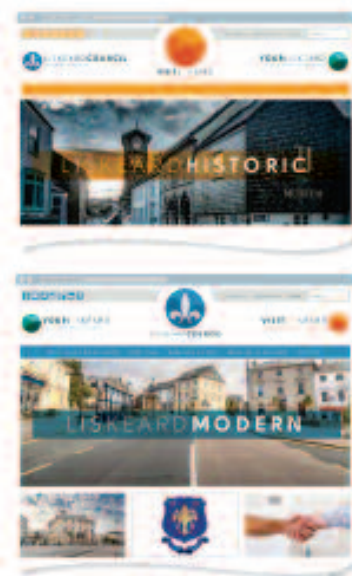
## THREE NEW WEBSITES FOR LISKEARD

Liskeard Town Council and Town Team have joined forces to fund the development of three brand new, linked websites to show off the best of Liskeard.

Launching in mid May, they will work on all devices - PCs, tablets and mobile phones - and each will cater for different audiences.

**Your Liskeard** - [yourliskeard.co.uk](http://yourliskeard.co.uk) - will showcase Liskeard's independent shops, cafes and markets with the aim of increasing high-street footfall and encouraging business relocation. Through video and professional photography it will give voice to the community, offering a sense of place and a history to be proud of. Business owners will be able to update their own pages on the site and entice customers with special promotions.

**Visit Liskeard** - [visitliskeard.co.uk](http://visitliskeard.co.uk) - will be the new Town Information Centre website, with podcasts about Liskeard's heritage, a big events calendar, walking trails, maps, accommodation available and a section on things to do in and around town. They'll be promoting Liskeard as a place to stay and a launchpad for discovering the rest of Cornwall.



**Liskeard Council** - [liskeard.gov.uk](http://liskeard.gov.uk) - will hold all the main information about your local councillors, meetings and services information. The site's primary aim will be to keep you informed about Council work and future plans.

Cllr Rachel Brooks, who is Chair of Communications and Engagement committee said: 'We set out to find website designers who would help both organisations project an attractive and unique identity for Liskeard online. We had a rigorous selection process which considered 19 applicants. Voice Group and Studio Wallop beat off stiff competition to win. We chose them unanimously and are very pleased that the best candidates turned out to be from Liskeard.'

So take a look if you want to find out what's on offer locally and what's going on. If you've got an organisation, event or business you want to promote make sure they're included by going to the sites and filling in your information.

# THE TOWN CRIER

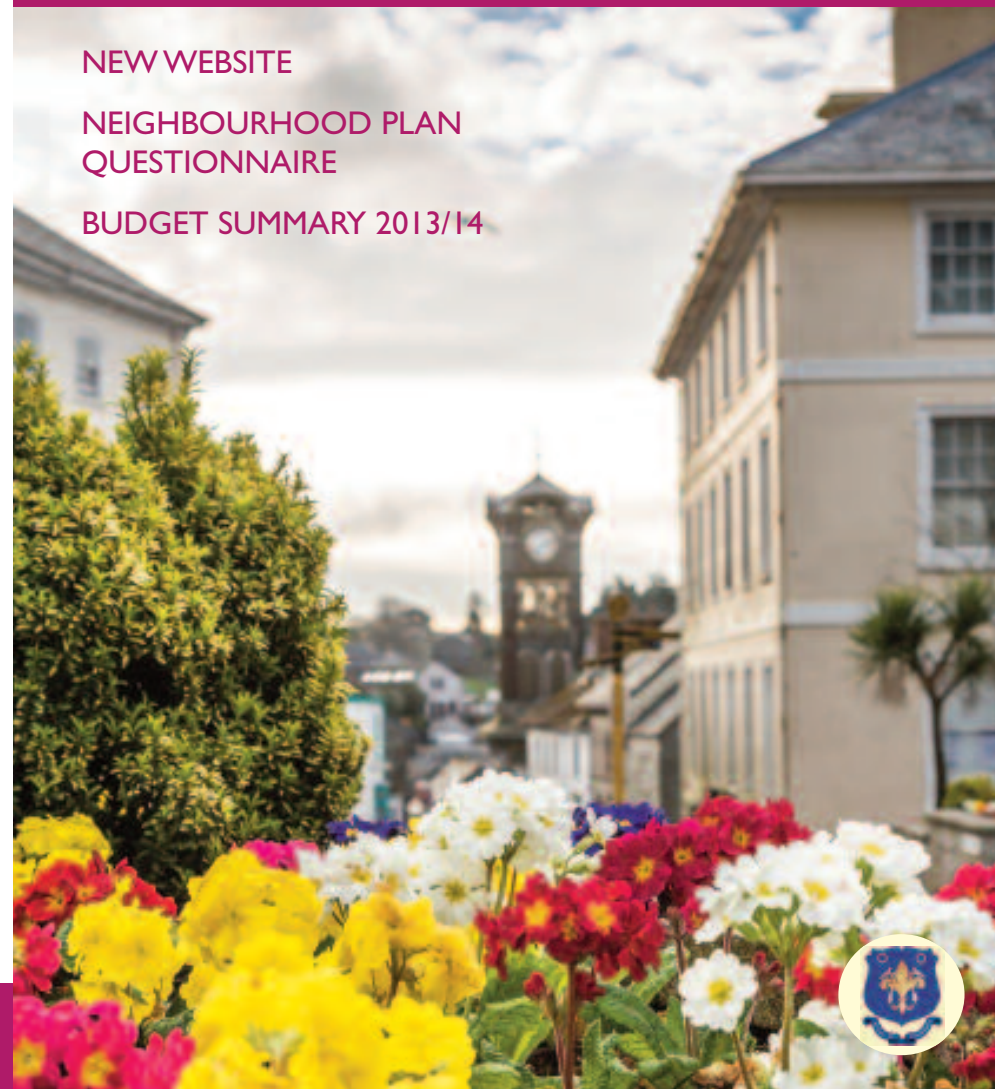
## LISKEARD TOWN COUNCIL

[www.liskeard.gov.uk](http://www.liskeard.gov.uk)

NEW WEBSITE

NEIGHBOURHOOD PLAN  
QUESTIONNAIRE

BUDGET SUMMARY 2013/14



## What is a Neighbourhood Plan?

**It's your chance to have your say  
on the future of your town NOW  
OR will you leave those decisions  
to be made elsewhere?**



A **Neighbourhood Plan** gives all of us a real say in how our **community develops** - for example, the way that land is used for **housing, business, shops and leisure**. It can also **protect green spaces** and influence the **design** of buildings and estates.

## LOCAL PEOPLE PLAY A MAJOR ROLE IN MAKING THE PLAN

It has to be approved through a local referendum and may take up to two years to complete. When agreed it will have legal force for the next 20 years and must be followed by Cornwall Council when making planning decisions.

## COME AND FIND OUT MORE AND HAVE YOUR SAY AT THE NEIGHBOURHOOD PLAN ENGAGEMENT DAY

**Thursday 29th May  
10.30am-8pm  
Call in anytime!  
Long Room  
Liskeard Town Hall**



It hardly seems a year since my Mayoral inauguration. We started off last May with seven keen new Councillors and an agenda to engage with our constituents on the long list of priorities we had identified during the election process. Progress has been mixed – but many of the issues we identified will not be solved in a year alone.

The main priority is the Neighbourhood Plan. Every household in the town should have received a hand-delivered leaflet explaining the relevance of the Plan to the town. In the centre pages of this Town Crier is a very important survey which we would like you to complete. We need to know what you consider to be the key issues for the town so that together we can work on them. There will also be an exhibition in the Long Room on the 29th May when you will be able to discuss your ideas for the town's Plan with your Town Councillors. We want the people of Liskeard to have a genuine say in the planning decisions for the next twenty years. With your participation, these decisions will be made not for you, but by you and with you.

# HELLO

The new websites for the town should be going strong by the time you read this. As a result of collaboration between the Town Council and the Town Team we were able to ensure that the three websites which represent the main aspects of the town had a shared 'look', showing the unity of the town.

Parking continues to be a bugbear, but our efforts, together with those of our Cornwall Councillors and the Town Team, have created a number of possible ways of saving you money on parking charges with the new voucher scheme, the Saturday £1.00 all day charge and the use of Rapsons for £1.00 a day. Unfortunately, as you know, we do not own any of our car parks, and any progress is made only after painstaking negotiation.

A group from the Town Council and the Town Forum is working on improving signage. It is quite common for tourists to arrive by bus or by train and to have no idea where they can find the shops, the Museum or anywhere to eat. Much of our present signage is confusing and needs to be supplemented or rationalised. Several unsightly and redundant signs will be removed and greater use will be made of the black and yellow heritage finger posts to indicate the historic retail centre of the town. Some extra car parking and toilet signs will also be provided.

In addition, thanks to a grant from CHAHP, we will soon have six granite plinths at strategic places in the town with maps which direct tourists to the town centre and also suggest interesting circular walks linking the town with our surrounding countryside. These maps will be reproduced in a leaflet and will also be on the website, providing much-needed information to the many walkers who visit South East Cornwall and increasing footfall in the town.

We now have taken over the management of the toilets in the town and are negotiating to do the same with Westbourne Gardens. This is a very under-used town resource which we need to exploit, with the help of grant funding for access and amenities, in order to provide an attractive town centre venue for concerts, picnics and other get-togethers.

Finally, as I hand over the chains of office to Phil Seeva, who has been my very supportive deputy this year, I'd like to thank all our schools, churches, retailers, businesses, charities and social groups for making Liskeard so special and for making my year as Mayor so memorable.

Thank you.

*Sue Pike*

## RESPONDING TO YOUR VIEWS ON PARKING CHARGES

We were really pleased that almost 500 people responded to linked surveys about parking including the one in the autumn Town Crier. Others were targeted specifically at shoppers and people who work in the town.

A wide range of views were expressed but there were some clear messages about parking needs which we took very seriously and are working with other organisations to address.

Many people want more free short-term parking so they can nip to the bank or doctors surgery or buy a paper. The short-term spaces in Baytree Hill, negotiated by the previous Town Council, are proving popular. We've now asked the Highways Department to look at the feasibility of some more at the Market Street end of the town centre.

Lots of shoppers think £1 is too expensive as a minimum charge and many think 50p would be more reasonable. Over 50 businesses in town have signed up to a scheme

which will refund 50p when you spend £10 or more – effectively making parking 50p for two hours. It's expected to launch in May. Cornwall Council and the Town Team are supporting the scheme, which requires publicity materials and changes to ticket machines.

Workers want cheaper all day parking. We asked Cornwall Council to run a trial of £1 a day parking in Rapson's. The results

from the first three months were disappointing – average numbers parking in Rapsons almost doubled but the income fell as the previous charge had been £2.50, and all day usage of town centre car parks also went down. Cornwall Council has agreed to extend the trial for the moment and we're discussing options. To get them to consider £1 in the longer term we'll need significant numbers of people to start parking in Rapsons instead of on the streets.

As we always knew, there are no easy answers on parking. Unlike some other towns, the Town Council does not own any of the car parks. But we're hoping that these changes, along with the £1 all day parking on Saturday will give people more options for affordable parking in and around town.

**LISKEARD  
PARKING  
REFUND  
scheme**

## LISKEARD DEMENTIA ACTION ALLIANCE

Liskeard Dementia Action Alliance was formed on 27th February 2014 (following the Prime Ministers Challenge on Dementia 2012-2015) with the committee made up of businesses, services, the Town Council and residents. It is being supported by Age UK Cornwall & Isles of Scilly.

The aim of the group is to work toward Liskeard being accessible,

inclusive, welcoming and aware of and responsive to people with all forms of memory difficulties and their carers.

Having just ended a six week consultation period with people in the community who have a memory difficulty, we will be identifying some of their difficulties and observations and will be establishing links with businesses offering Dementia

Awareness training and information to businesses and services in Liskeard. We are hoping that businesses and services will endorse our aims by having simple action plans that will enable them to be more aware of Dementia and those with memory difficulties.

A DAA launch will be planned in the next few months to celebrate the work already carried out and to move the vision forward.

Phillippa Hodge LDAA CHAIR



## QUESTIONNAIRE

**Liskeard is producing its own Neighbourhood Plan. As part of our community can you please spare a few moments to help by answering the questions overleaf?**

### WHAT IS A NEIGHBOURHOOD PLAN? WHAT SHOULD LISKEARD'S NEIGHBOURHOOD PLAN COVER?

A Neighbourhood Plan gives people like ourselves a real say in how our community develops – for example, the way that land is used for housing, business, shops and leisure. It can also protect green spaces and influence the design of buildings and estates.

Local people play a major role in making the plan. It's part of their democratic right granted by the Localism Act. The plan has to be agreed through a local referendum. It may take up to 2 years to complete. It will have legal force for the next 20 years, and must be followed by Cornwall Council when making planning decisions.

### YOUR CHANCE TO HAVE A SAY

The first stage is to decide what Liskeard's neighbourhood plan should cover. There are a range of options and it makes sense to concentrate on those which local people care most about.

This questionnaire is your opportunity to tell us what areas you think should be in the plan. It asks you briefly about each possible area and then asks for your priorities. We'll use all the responses to decide the areas to include. Then we'll start detailed work on the priority areas and would welcome your input to that too.

### WANT TO GET MORE INVOLVED?

Visit our website at [www.planliskeard.co.uk](http://www.planliskeard.co.uk) or contact the **Town Council Office** on **01579 345407** or come along to our **Engagement Day**.

**Facebook** - Liskeard Neighbourhood Plan  
**Twitter** @PlanLiskeard

**You can fill in an online version of this questionnaire via the 'Have your Say' page at [planliskeard.co.uk](http://planliskeard.co.uk).**



## A PLACE TO LIVE

Under Cornwall's draft local plan 1250 new houses need to be built in and around Liskeard by 2030. Some of these have already been allocated but we need to plan for around 600 more.

**Where should they be built? How big should developments be?**

**What sort of houses do we need?**

1. Is housing an area you'd like to see in the Neighbourhood Plan?

Yes ☐ No ☐

2. Do you have any comments about key housing issues for Liskeard?

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## A PLACE TO WORK AND LEARN

There are not many jobs locally, especially for young people.

More housing will mean a greater demand for jobs.

**How can our plan help to deliver economic growth?**

**What sort of employment should we try to attract?**

**How can we use land to create opportunities for employment and training?**

3. Is employment and training an area you'd like to see in the Neighbourhood Plan?

Yes ☐ No ☐

4. Do you have any comments about key employment and training issues for Liskeard?

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## A PLACE TO RELAX AND ENJOY

**How can we best maintain & improve access to green spaces in & around Liskeard?**

**Could cultural and leisure services and facilities be better?**

5. Is leisure and green spaces an area you'd like to see in the Neighbourhood Plan?

Yes ☐ No ☐

6. Do you have any comments about key leisure and green spaces issues for Liskeard?

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## A PLACE TO MEET, SHOP AND DO BUSINESS

**How can we make the town centre more attractive for shoppers and encourage businesses to invest? Are there town centre sites which should be redeveloped?**

**How could we improve community facilities in the town?**

7. Is the regeneration of the town centre an area you'd like to see in the Neighbourhood Plan?

Yes ☐ No ☐

8. Do you have any comments about key town centre issues for Liskeard?

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## GETTING AROUND

**How can we use our road network more effectively?**

**How can we make it easier and safer to walk and cycle?**

**How can public transport be better?**

9. Is transport an area you'd like to see in the Neighbourhood Plan?

Yes ☐ No ☐

10. Do you have any comments about key transport issues for Liskeard?

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## ENERGY AND ENVIRONMENT

**How can we protect our local environment?**

**What role should renewable energy play?**

11. Is energy and environment an area you'd like to see in the Neighbourhood Plan?

Yes ☐ No ☐

12. Do you have any comments about key environmental issues for Liskeard?

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## DESIGN AND HERITAGE

**Can we do more to preserve and make use of Liskeard's historic buildings?**

**What do we want new houses and other buildings to be made of?**

**What do we want buildings to look like?**

13. Is design and heritage an area you'd like to see in the Neighbourhood Plan?

Yes ☐ No ☐

14. Do you have any comments about key design and heritage issues for Liskeard?

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## ANYTHING WE HAVEN'T THOUGHT ABOUT

15. Are there any other areas you think we should include in the Neighbourhood Plan which are not listed above?

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## PRIORITIES

16. Please tick the 4 headings you think it is most important to include in Liskeard's Neighbourhood Plan.

A place to live (housing)	<input type="checkbox"/>	A place to work and learn (employment and training)	<input type="checkbox"/>
Getting around (transport)	<input type="checkbox"/>	A place to relax and enjoy (leisure and green spaces)	<input type="checkbox"/>
Energy and Environment	<input type="checkbox"/>	A place to meet, shop and do business (town centre)	<input type="checkbox"/>
Design and heritage	<input type="checkbox"/>	Other (please state)	<input type="checkbox"/>

## ANY OTHER COMMENTS?

17. Do you have any other comments you want to make about Liskeard's Neighbourhood Plan?

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## ABOUT YOU

And finally, just a couple of questions about you.

18. Are you:

Female ☐ Male ☐

19. Which age band do you fall into?

15 or under	<input type="checkbox"/>	16 - 25	<input type="checkbox"/>
26 - 35	<input type="checkbox"/>	36 - 45	<input type="checkbox"/>
46 - 55	<input type="checkbox"/>	56 - 65	<input type="checkbox"/>
66 - 75	<input type="checkbox"/>	76 or older	<input type="checkbox"/>

Any other comments?

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Please return completed questionnaires to:

Town Council Office, 3-5 West St. PL146BW, or drop off at the Library, Stuart House, TIC, Luxstowe House or bring along to the Engagement Day.

**Thank you very much for completing this questionnaire**

# 1914 - 2014 WWI COMMEMORATION WHAT'S HAPPENING IN LISKEARD?



**Sunday 3 August, 2pm**, Royal British Legion Drumhead Service in Westbourne Gardens

**Monday 4th August - Saturday 16th**

**August** Liskeard's 'Lost Generation' : a Cornish Town's contribution to the Great War 1914-18. Stuart House.

**Monday 18th - Saturday 30th August** Lest

We Forget - exhibition of competition entries on poppy theme in Stuart House by artists and crafters.

As part of the commemoration, the flowers in the town centre will be red this year; poppies will be planted around the crosses at the entrances to Liskeard and knitted poppies will decorate the town centre around Remembrance Day.

**Liskeard School and Community College**

will be producing a map and photos of local war memorials and also putting together a collection of poems written by students on a WWI theme.

**Liskeard History Group** is researching what happened on the home front and the role of women during the war.

**The Caradon Writers Group** is producing a collection of biographical writing around people from Caradon during WWI.

**The Cornish Times** will be printing news stories from its own archives on significant dates.

The group coordinating the commemoration would like to hear from members of the public who have diaries, photos, medals or other materials relating to the war years, including the home front.

Please e-mail us at [liskeardinwwi@gmail.com](mailto:liskeardinwwi@gmail.com) or fill in the form in the Town Information Centre in Pike Street. We may be interested in borrowing or copying materials for display and the Museum would also like to increase its WWI collection if people are willing to donate items.

## NEW MEMBER FOR TOWN COUNCIL



Adam Hodgkins is the latest addition to Liskeard Town Council and replaces Katrina Dawe who stepped down from the council last year due to work commitments.

Adam, who has been a Liskeard resident for five years now, joined the Council back in December after a co-option

process which saw four people put themselves forward. He has wasted no time in getting involved and joined both the Planning and Property committees straight away.

Adam is 47, married to Tracy and they have a young daughter and son. He also works in town at Liskeard Carpets.

# COMMITTEE REPORTS 2013/14

## Communications and Engagement committee

The communications and engagement committee is there to consult with you on important issues, work in partnership with other organisations and individuals, promote the town and its activities, and communicate about the Town Council's work.

The main public consultation this year has been on car parking. We've worked with Cornwall Council, the Town Team and local businesses to carry out the consultation and find ways to make parking more affordable and encourage people to use town centre parking (see page x).

Another long-running issue where we're making progress by joint working is on town signage. The former Caradon Hill Area Heritage Project (CHAHP) donated granite plinths and some funding to enable map panels to be put up in and around the town which link to the Caradon Trail. The Town Council has added extra funding and commissioned six panels to be positioned where people arrive in cars and by public transport. Each panel will include a town centre map showing where the shops and key facilities are and a map of a circular walk which can be taken nearby. There will be links to the VisitLiskeard website and associated leaflets. We plan to have the plinths in place over the summer.

We're also working with the Town Forum, The South East Cornwall Tourism Association (SECTA), Stuart House and Cornwall Council to smarten up the existing heritage finger posts in town and add extra fingers including signposting shops and toilets.

The committee oversees the work of the Town Information Centre (TIC) a key part of promoting the town, and we've been able to help them expand their work this year. The TIC works closely with the museum and received grant funding to produce a series of podcasts and an associated leaflet on Mines, Moors and Minerals promoting our local mining heritage.

TIC staff have also been invaluable in developing

the content for the new VisitLiskeard Website (see page 12). The Town Council recognised that Liskeard needed to promote itself much more effectively online and worked with the Town Team on a rigorous selection process to appoint a company to design three interlinked websites. Between them they showcase what locals and visitors can see and do around Liskeard and what local businesses have to offer, as well as making it easier to find out about Town Council business.

2014 is the centenary of the start of the First World War and we have been working with a wide range of organisations including the Royal British Legion, schools and groups concerned with local history to coordinate how this will be commemorated in Liskeard (see page 12).

Finally, the committee is responsible for producing this Town Crier. We hope you like the new format. Please let us know if you have any suggestions for future issues.

Many thanks to the council staff, councillors and other volunteers who have delivered leaflets, inputted survey data, provided sketch maps and directions for walks, audited signage and attended far too many meetings.

## Property committee

The Property Committee and its staff clean, manage and maintain all the Town Council's buildings, monuments and property. These include the Public Hall, Guildhall, Clock Tower, Foresters Hall, the Toilets in Dean Street, Westbourne and Sun Girt Car Parks, Thorn Park, Rapsons Skate Park, Allotments, the Fountain, Pipe Well and War Memorial.

The Committee strives to keep the Council's properties clean and in a good state of repair. Projects completed in the last year include the restoration of the stone work on the historic Fountain on the Parade and the Iron Gates on the Pipe Well. The heating boilers in both the Public Hall and Foresters Hall were replaced with modern efficient systems.

During the year the Committee oversaw the transfer to the Town Council of the remaining public toilets in Liskeard from Cornwall Council, ensuring these amenities remained open and free for residents and visitors alike.



Looking to the future, the Committee is investigating how the Town Council can further improve its buildings to benefit the community. Ideas include the potential upgrade of the Public Hall's catering and refreshment facilities and improving its accessibility, ensuring it can cater for a wider range of events and uses. The Committee continues to monitor the energy use in the Council's buildings and look at how renewable energy might be used to help reduce the Council's costs.

**If you have any suggestions as to how the Town Council can continue to improve its facilities, please let us know.**

## Planning committee

2013-2014 Planning Committee met twice a month through the year to discuss plans brought to our attention. The majority of Cornwall Council's decisions now concur with our views. Many are straight forward, some are complex and require extra time and information. Our intention is to provide the best decisions for the town and its people.

## Museum committee

The Museum Committee is responsible for the management and the collections of the Liskeard and District Museum, located in Foresters Hall, Pike Street.

The last twelve months have been a busy time for the Curator and volunteers, as a result of initiatives

to grow visitor numbers, particularly by working with our local schools. The Museum has continued to build its reputation and in the last year has been featured by documentary film makers from South Africa, attracted by the Museum's research on the campaigner Emily Hobhouse.

The Museum successfully applied for a number of grants in the year, enabling it to commission new displays and interactive exhibits which will open this year. These improvements and a new low energy lighting system will further enhance the museum for our residents and visitors.

This year the Museum will continue to provide a mix of permanent and monthly exhibitions, as well as a programme of events and workshops, to which we look forward to welcoming you.

## Liskeard Town Council Expenditure 2013 - 2014

Description	Cost
Salaries	£181,700
Public Buildings	£77,200
Administration	£42,980
Museum grant expenditure	£40,300
Amenities	£12,900
TIC - Museum	£10,100
Grants awarded	£9,700
Town Forum	£7,100
Memorials	£5,500
Public Toilets	£4,800
Newsletter	£3,600
	£395,880

